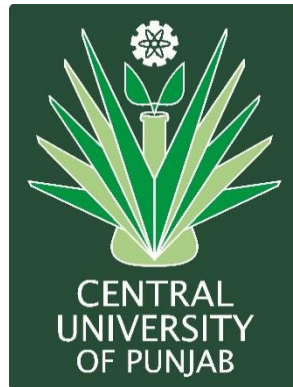


# CENTRAL UNIVERSITY OF PUNJAB

Established vide Act No. 25 (2009) of Parliament

Tender No.: P-50(2018-19)



Tender Notice for Purchase of Solid Phase Extraction System

(Two Bid System)

Release Date : November 15, 2018

Last Date : November 30, 2018; 3:00PM

City Campus, Mansa Road, Bathinda- 151001,  
E-mail: [procurement@cup.edu.in](mailto:procurement@cup.edu.in) Tel: 0164-2864155,

**Central University of Punjab, Bathinda**

Central University of Punjab invites online/e-tender from Original Equipment Manufacturers (OEM) /Authorized Dealers for supply of ***Solid Phase Extraction System.***

<b>Tender Notice Number</b>	:	P-50(2018-19)
<b>Release Date of the Tender</b>	:	November 15, 2018
<b>Last date for the submission of Tender</b>	:	November 30, 2018; 3:00PM
<b>Opening date of Tender</b>	:	December 04, 2018; 3:30PM (In case tender opening day declared holiday for any reason the tender will be opened on next working day at same time.)
<b>Name and Address of the University</b>	:	Registrar, Central University of Punjab, City Campus, Mansa Road, Bathinda – 151001, Punjab, India.
<b>Telephone.</b>	:	0164-2864155
<b>E-Mail Address</b>	:	registrar@cup.ac.in
<b>Earnest Money Deposit (EMD)</b>	:	<b>Rs. 96000/-</b> in form of DD/FDR/Bank Guarantee drawn in favour of “ <b>Central University of Punjab, Bathinda</b> ”.

**Note:** Offers without EMD shall not be entertained. The bidders registered with NSIC/MSME are exempted from submission of EMD, only after providing proof of registration with NSIC/MSME (as the case may be). Without any proof no submission will be entertained.

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## **GUIDELINES FOR PREPARATION OF TENDER**

1. Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>.
2. The Bidder shall download the Tender Enquiry Document directly from the websites <https://eprocure.gov.in/eprocure/app> and shall not tamper/modify it including downloaded Price Bid template in any manner. In case if the same is found to be tempered/modified in any manner, Tender/Bid will be summarily rejected and EMD would be forfeited.
3. The bidding process is online and EMD & Technical Bid must be submitted (both online and offline). Bidders should be in possession of valid Digital Signature Certificate (DSC) of class III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.
4. Bidders are advised to visit this website regularly to keep themselves updated, for any changes/ modifications in the Tender Enquiry Document.
5. Intending bidders are advised to visit CPPP website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of bid, for any corrigendum.
6. The documents to be submitted in their bid may be scanned with 100 dpi with black and white option which helps in fast uploading.
7. **The Hard copy of Technical Bid in separate sealed envelope (with respective marking superscripted in bold) should also be sent to “Central University of Punjab, Bathinda” through post and the same must be uploaded online on CPPP portal.**
8. The EMD/Bid Security shall be deposited through Bank Guarantee/Demand Draft/FDR drawn in favour of the ‘Central University of Punjab, Bathinda’. The original Earnest Money/Bid Security must be delivered to “Registrar, Central University of Punjab, City Campus, Mansa Road, Bathinda-151001 prior to bid opening date and time as mentioned in tender document failing which the bid shall be summarily rejected.
9. Either the indigenous agent authorised on behalf of the Principal/OEM or Principal/OEM itself can bid.
10. If an agent submits bid on behalf of a Principal/OEM along with the Authorization Certificate for this specific tender from the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item (s)/product (s).

All bids other than those from the Principal/OEM should be supported by an authority letter from Principal/OEM authorizing the supplier to tender on their behalf. In case of Principal/OEM, a certificate or a self-certified copy thereof to the effect that the bidder is manufacturer of the equipment must be accompanied with the technical bid prepared as per 'Annexure - J'.

11. For offline submission, the first envelope (envelope 1) marked “**EMD**”, should include applicable EMD. However, if exempted from EMD, then exemption certificate should be submitted in this envelope.

12. The second envelope (envelope 2) for offline submission marked “**Technical bid**” should include documents in support of compliance with the technical specifications. This envelope should not contain any cost information whatsoever.

13. “**Financial bid**” must be submitted only online on CPPP portal. The price bid must be prepared as per 'Annexure - D'.

14. Two sealed envelopes containing EMD and Technical bid should be placed in a bigger sealed cover. The top of cover must also contain Name and Address of the tenderer, telephone and other contact details for further correspondence. Technical compliance sheet for each instrument should be strictly as per tender format and signed & stamped on each page and not just cut /copy paste and should provide brochure mentioning item(s) with detailed information.

15. **Reference of supply:** Name and contact details of the premier educational Institutes where the similar equipment has been installed be given as per Annexure-F. If possible, copies of at least two latest purchase orders (same year / past last subsequent year only) may be attached. Central University of Punjab, Bathinda reserves the right to inspect the equipment for its actual performance in any of the listed Institute(s).

16. Tenders must accompany a copy of the “**General Financial Terms and Conditions**” section of this document, signed and stamped on each page indicating that they agree to these and mention that in future they will not-take any actions against these terms and conditions.

17. The Tenders will be opened at the University campus as per given schedule in presence of university officials. If the Tender opening day happens to be official Holiday then the tenders will be opened on the next working day, in the presence of bidders whosoever may wish to be present.

18. The tenders received late, or without earnest money, or misleading information will be out-rightly rejected. However, in those cases where required documents are not submitted or tender is incomplete in any respect, Central University of Punjab, Bathinda, reserves the right

to reject such tenders without forwarding any messages to concerned supplier / company. Submission of documents (by facsimile, email and so on) is not acceptable.

19. If the supplier/firm is manufacturer/authorized dealer/sole distributor of any item, the certificate to this effect should be attached along with other documents and mentioned this in details.

20. **Availability of Spares/Consumables:** The tenderer must give certificate duly signed and stamped by manufacturer for the availability of spares/consumables and servicing of instrument for at least 10 years. Supplier should give an undertaking that spares parts/consumables will be supplied within the specified periods as and when ordered.

21. Apart from all these terms and conditions, specific terms as specified for each instrument must also be complied with.

22. The tenders qualifying in technical evaluation will only be considered for financial evaluations. The price bid of others (who are not successful in technical evaluation) will not be considered. Financial bids of only technically acceptable offers shall be opened for further evaluation and ranking for the purpose of awarding the contract.

23. The financial proposal shall be opened in the presence of the tenderers or their representative who choose to attend with university officials. The prior information in this regard will be given to the technically qualified tenderers. No request from any supplier/company for postpone the opening of proposal shall be entertained.

24. The printed literature and catalogue/brochure giving full technical details should be provided/included with the technical bid to verify the specifications quoted in the tender.

25. **Service Manual/Circuit Diagram:** It is specifically required that the bidders will supply all the operating & service manuals and circuit diagrams along-with the equipment.

**GENERAL FINANCIAL TERMS AND OTHER CONDITIONS**

1. **Acceptance of Terms & Conditions:** Bidders must confirm the acceptance of all the terms and conditions of this tender. Any non-acceptance or deviations from the terms and conditions must be clearly mentioned. However, tenderers must note carefully that any conditional offer or any deviation from the terms and conditions of this tender enquiry may render the bids liable for rejection.
2. **Prices:** Quoted prices of respective item(s) (either imported or indigenous, as the case may be) should be firm, inclusive of insurance and FOR Central University of Punjab (CUPB), City Campus, Mansa Road, Bathinda (unless specified otherwise by the university) and complete break up of all charges, taxes and duties payable by the university should be clearly defined, otherwise it will be presumed that the rates quoted are inclusive of all these charges/taxes/duties and nothing extra will be paid. **Special Discount/ Rebates, whichever applicable to an educational Institution, may also be specifically indicated. For Imported equipment directly supplied by overseas Principal/OEM, prices must be quoted in foreign currency only.**
3. **Concessional GST:** Central University of Punjab is a Research Institute other than Hospital Registered under Department of Scientific and Industrial Research (DSIR), Govt. of India and is entitled to avail concessional rate of Goods and Service Tax (GST) in terms of Ministry of Finance notification 47/2017 – Integrated Tax Dated 14.11.2017. University is eligible for concessional GST@5%. University will provide a certificate in this regard to the supplier.
4. **Taxes:** All kinds of Statutory Taxes will be paid by the purchaser on the basis of supportive Documentary Evidence.
5. **Indigenous items:** The items which can/are to be provided indigenously may be listed separately. Such items, along with those imported items which are supplied by authorised Indian agent of overseas Principal/OEM, should be quoted in INR only.
6. **Country of Origin:** Country of origin of the quoted item should be mentioned in the offer in case of Import item(s).
7. **Payment will be made to the supplier through following modes.**
  - a). **Supplied by Indian Bidder:**  
100% payment will be made through ILC/RTGS/by cheque after delivery, installation and demonstration of goods in good condition and satisfactory inspection report of the Indenter and on the submission of performance bank guarantee valid for warranty period plus AMC period (wherever AMC is opted for by University along with purchase of equipment) + 6 months. In case of ILC, charges will be borne by the supplier and adjusted against the payment. In case bidder is not agreeable to bear ILC charges, the same shall be separately specified by the bidder, in which case, the applicable ILC charges will be loaded in bidder's price bid for the purpose of financial evaluation of bids.

**b). Supplied by overseas Principal/OEM:**

80% payment will be released through FLC after receipt of dispatch proof, 10% will be released after installation of equipment and 10% payment will be released after 3months of installation and satisfactory performance of the equipment.

8. **Parts of Equipment:** Where the equipment is composed of several separately marketable subunits/components/assemblies, the rate should be quoted for each subunit/component. The University reserves the right to increase or decrease the number of subunits/components and number of equipment according to its requirements. The rates in ambiguous terms will render the bids liable to rejection. The words “Not quoting” should be clearly written against any item of equipment for which the tenderer is not quoting.

9. **Validity:** Tenders should be valid for three months from the last/due date of tender ~~its~~ submission.

10. **Opening of Tenders:** Tenders complete in all respect will only be considered. Tenders will be opened at the University campus as per given schedule. If the Tender opening day happens to be official Holiday then the tenders will be opened on the next working day, in the presence of bidders whosoever may wish to be present.

11. **Tenders received late or Misleading or Incomplete Tenders:** Tenders received late / misleading / submitted without earnest money will out-rightly be rejected. No responsibility with regard to postal delays due to any reason whatsoever will be accepted. However, in those cases where required documents are not submitted or tender is incomplete in any respect, Central University of Punjab, Bathinda, reserves the right to reject such tenders or to make further enquiry.

12. **Right to reject:** The CUPB reserves right to accept/reject any or all the Tenders at any time without assigning any reason.

13. **Delivery Schedule:** Supply and installation must be within 4 weeks, unless specified otherwise.

14. **Installations:** Installations and Training for usage of the equipment under purchase will be of free of cost.

15. **Penalty for non/late delivery of material:** If the supplier fails to deliver and install the material/equipment within the stipulated delivery period of the Supply/Purchase order/contract, the same is liable to pay penalty charges @ 1% per week (or part thereof) of the cost of goods/ services, not exceeding maximum limit of 10% of the cost of complete unit of equipment/material so delayed to be installed.

16. **Custom Duty Exemption:** The University being a public funded and non-commercial research institution is exempted from paying Custom Duties vide notification no. 51/96-custom and the provision of the said notification will apply. University will provide DSIR certificate, Custom Duty Exemption Certificate (CDEC), road permit and other necessary certificates. Since the University does not have any Clearing Agent, the Supplier is required to get the consignments cleared on behalf of the University. The admissible duties, as applicable,



will be reimbursed to the Supplier on production of documentary evidence of such payment made. In case of direct supply by overseas Principal/OEM, the equipment should come straight from the nearest Port/Airport to the University and not be taken to any local warehouse/Godown. In case of inspection by the Customs, legible seal of Custom Officials should be present along the tearing of consignment.

17. **Security Deposit/PBG:**

a. 02 PBG valid for Guarantee/Warranty period + 6 months, will be submitted by firm @5% each of the total equipment cost in the shape of FDR/PBG favouring **Central University of Punjab, Bathinda**. In case of non-compliance of performance/repair on complaint, PBG will be encashed by the University and deduct the amount accordingly as per Guarantee/Warranty clause o (1-5), Annexure H. After deducting the penalty amount, the extra amount (if any) will be paid back after expiry of Guarantee/Warranty period. Failure to submission of security deposit/PBG within the stipulated time, will lead to forfeiture of EMD.

b. On faithful execution of the Supply/Work order/contract in all respects, including warranty period, the security deposit of the contractors/supplier shall be released after expiry of warranty period.

c. In the event of default on your part in faithful execution of Supply/Work order/contract, the security deposit shall be forfeited by an order of the Registrar of the University. The forfeiture of security deposit shall be without prejudice to any other right arising or accruing to the university under relevant provisions of the Supply/Work Order/contract, like – recovery of penalty/damages for delay as per delivery provisions, under Negligence & default clause, including suspension of business dealings with the bidder which could extend for a specific period.

18. **Warranty/ Guarantee:** Bidders are required to submit warranty/ Guarantee certificate as per given Performa at Annexure-H.

19. **Arbitration:**

a. If, at any time, any question dispute or difference of whatsoever nature arise between the purchaser/University and the bidder/contractor/supplier, upon or in relation to or in connection with purchase order/contract, either party may forthwith give to the other notice in writing of the existence of such question dispute or difference and the same shall be referred to sole arbitration of a nominee of the purchaser/University, who shall give a reasoned/speaking awards. The award of the sole arbitrator shall be final and binding on the parties under the provisions of the Indian Arbitration Act-1996(Amended up to date) and of the rules, there under. Any statutory amendment, modification or re-enactment thereof for the time being in force, shall be deemed to apply and be incorporated in the contract/purchase order. The sole Arbitrator shall be any officer of the University whose name is approved by the Vice Chancellor. It will not be objectionable if the Sole arbitrator is an officer of the university and he has expressed his views on all or any of the matter in question of dispute or difference.

b. Upon every or any such reference, the cost of and incidental to the reference and award respectively shall be in the discretion of the sole arbitrator so appointed

who may determine the amount there of or direct the same to be fixed as between the solicitor and client or as between party and shall direct by whom & to whom and in what manner the same is to be borne and paid.

c. The work under the contract shall, if reasonable possible continue/during the arbitration n proceedings and no payment due or payable by the purchaser/university shall be withheld on account of such proceedings.

20. **Site Preparation:** The supplier shall inform CENTRAL UNIVERSITY OF PUNJAB, Bathinda about the site preparation along with technical bid, if any, needed for the installation, must provide complete details regarding space and all infrastructural requirements needed for the equipment, which CENTRAL UNIVERSITY OF PUNJAB, Bathinda will arrange before the arrival of equipment to ensure its early installation and smooth operation thereafter. The supplier may offer his advice and render assistance to CENTRAL UNIVERSITY OF PUNJAB, Bathinda in the preparation of the site and other pre installation requirements.

21. **Annual Maintenance Contract (AMC):** Duly signed and stamped certificate with rates of 3 years maintenance contract after expiry of warranty period should be attached with the technical bid as per Annexure-H. AMC charges will be taken into consideration for price comparison. Successful firm will be required to agree for payment of specified penalty for exceeding permissible service time during maintenance period.

22. **Relocation and Installation in Main Campus from City Campus:** The equipment need to be shifted to the Main campus of CENTRAL UNIVERSITY OF PUNJAB, Bathinda. The Suppliers should ensure that they could provide all the technical support for relocation and installation of the equipment free of cost without any delay.

23. **Civil Suit Jurisdiction:** All legal proceedings in connection with this Supply/Purchase order/Contract shall be subject to the territorial jurisdiction of the local Civil Courts, as per Indian Laws, at Bathinda only.

24. **Cancellation :** The University reserves the right to cancel the Supply/purchase order as a whole or in part at any time or in the event of default on the part of the Supplier prior to the receipt of information regarding taking in hand of the manufacture of material against the Supply/Purchase order/dispatch of material to the consignee.

**TECHNICAL SPECIFICATIONS OF THE EQUIPMENT / ITEM(S) / MACHINE**

<b>Solid Phase Extraction (Automated) latest model and configuration- 01 No.</b>	
<b>Technical Specification</b>	
1.	Automated Solid Phase Extraction of Liquid sample for pesticides, pollutants, PCB, phenols, dioxins personal Care, products (Pharma) from water samples.
2.	The equipment should perform large volume (20mL upto 4000mL or better) Solid Phase Extraction using 1mL, 3mL and 6mL type SPE cartridge individually and simultaneously. The automated SPE workstation should fully automate the cartridge conditioning, sample loading & cartridge elution steps of SPE procedure. Once all the SPE cartridge are eluted the extracts can be concentrated by using separate evaporator / inbuilt thermal rack evaporator
3.	The system should perform automated rugged and reliable SPE of small and medium volume liquid samples, should be upgradable for large volume samples analysis with positive pressure loading and elution of sample
<b>The automated SPE workstation should have the following features:</b>	
4.	Should automatically condition, rinse and elute SPE cartridge with a choice of four or better reagents
5.	The system should be upgradable to add modules for injection of the eluted samples to HPLC, UPLC or other analytical systems of different manufacturer
6.	Diagnostic tools to ensure precise application of parameters and leak alert/alarm if the pressure/flow is out of range should be available within the system
7.	Should be able to simultaneously loads four or better samples for single or four samples in batch processing
8.	Should be able to Load sample volumes from 20 mL to 4000 mL or better
9.	Should offer choice of two or more different elution containers
10.	Different size of test tubes and vials should be quoted
11.	Should be able to operate on the lab-bench with solvent vapor venting to hood
12.	SPE Racks – should have robustness of liquid handles with x-y-z robot with mobile rack technology to create a customized solution for SPE / Purification needs
13.	Necessary connectors, lids, spacers and O-rings necessary for leak proof analysis shall be included in the system
<b>Liquid Management:</b>	
14.	Syringes: 10 mL air syringe
15.	10 mL liquid handling syringe
16.	valve: Rotary
17.	Valves: 3- way Teflon
18.	Sample Pump : Positive displacement
19.	Gas regulator /Gauge range : 0-30 psi/100 psi or better
20.	Solvent & waste reservoirs: 700 mL×4 or better
21.	SPE Columns: 6 mL syringe—compatible columns
22.	6mL syringe for compatible columns
23.	6ml glass syringe for compatible columns
24.	C18, C8 & Silica (Unbonded) – 6 mL cartridge each pack of 30 or more. It should include all accessories required to run the equipment.

25.	The SPE cartridges of variable volume (1, 3 and 6 mL) should be quoted for the applications of EPA methods for Pharmaceuticals and Personal Care Products, Carbohydrates, Amino Acids, Pesticides, Poly aromatic hydrocarbons, Flavanoids, Chiral molecules should be quoted separately. A total of atleast 500 nos of suitable SPE cartridges should be quoted for the above said applications based on EPA protocols
26.	Air Regulator & Air Gauge/ Regulator
27.	The suitable gas with high purity should be quoted with all its accessories like regulator, traps, lining pipes etc., if required for its smooth connection to the automated SPE system
28.	One complete software control intuitive for easy-to-use , user-friendly graphical interface drag-and-drop functionality should enable quick and easy set-up instrument configuration and define bed layouts
29.	The suitable computer workstation for the system should be quoted with a RAM of atleast 8 GB or more with 1 TB HDD and 26" LCD/LED monitor with license windows, MS office standard version and Antivirus for 3 year with Laser Printer
30.	The workstation should create and save the programming methods, sequences and sample lists, Allow real time monitoring of the sequence progress, perform a simulation of the programming method before running the instrument
31.	The system quoted should have GLP/GMP compliance and should strictly meet 21 CFR Part 11 compliance. The system should enable for audit trails, electronic signature and other requirements related to GLP compliance. The required IQ, PQ and OQ needed reports should be generated during installation and operation by your service personnel. All the necessary accessories, consumables, software etc. should be quoted
32.	Certification- ISO/UL/USFDA/CE
33.	A good after sales service by the Indian agent/supplier/manufacturer should be guaranteed
34.	3 years warranty and 4 years AMC/CMC after warranty period should be provided
35.	Vendor must confirm the availability of spare parts for at least 10 years of the spare support of the offered system
36.	The system should be completely functional. Any balance material not specified but required for working should be mentioned and supplied
37.	Provide all pre-installation requirements

**(Following detail is required to be submitted by bidder about quoted item in respect to above technical specifications)**

Name of the Equipment / Item(s) / Machine \_\_\_\_\_

Name of the Manufacturer \_\_\_\_\_

Make of the Equipment \_\_\_\_\_

Model Number \_\_\_\_\_

County of Origin \_\_\_\_\_

**Place:**

**Signature of Authorized Person**

**Date:**

**Designation**

**Seal**

**FORMAT FOR THE SUBMISSION OF RATES – PRICE BID**

(To be submitted on the letterhead of the company/firm)

**Equipment Price:**

Name of the Equipment \_\_\_\_\_

Name of the Manufacturer \_\_\_\_\_

Make of the Equipment \_\_\_\_\_

Model Number \_\_\_\_\_

County of Origin \_\_\_\_\_

<b>Sl. No.</b>	<b>Particulars</b>	<b>Rate/Unit</b>
1	Cost of the equipment including (FOR Central University of Punjab, Bathinda).	
2	Percentage of Indian Agency Commission (IAC) payable to the Indian Agent, if any (In case of direct supply by overseas Principal/OEM).	
3	AMC Charges for 1 <sup>st</sup> year after the expiry of 3 years warranty period.	
4	AMC Charges for 2 <sup>nd</sup> year after the expiry of 3 years warranty period.	
5	AMC Charges for 3 <sup>rd</sup> year after the expiry of 3 years warranty period.	

**Note:** a. Taxes and other levies, if any are to be clearly specified in the bid.

b. For items directly supplied by overseas Principal/OEM, prices must be quoted in foreign currency only.

This is certified that the rates quoted above are not more than the rates charged from any other Institution/Department/Organization.

**Place:****Signature of Authorized Person****Date:****Designation****Seal**

**FORMAT FOR NON-BLACKLISTING OF SUPPLIER**

I/ We \_\_\_\_\_Manufacturer/Authorized Distributor/Agent (strike out which is not applicable) of (Supplier) \_\_\_\_\_ do hereby declare and solemnly affirm that our firm/company is never black-listed by the Union/State Government/Autonomous body.

Deponent

Address

\_\_\_\_\_

I/ We hereby solemnly declare and affirm that the above declaration is true and correct to the best of my/our knowledge and belief. No part of it is false and nothing has been concealed.

Deponent

Dated:

\_\_\_\_\_

(Note: To be furnished on non-judicial stamp paper duly attested by the Oath Commissioner.)







**CERTIFICATE OF WARRANTY**

- a) I/We certify that the warranty shall be for a period of 36 months starting from the date of satisfactory installation, commissioning and handing over of the equipment and of the works conducted therewith covered under the supply order in working order. During the warranty period, I/we shall provide free “after sale service” and the replacement of any part(s) of the equipment or rectification of defects of work of the equipment will be free of cost. The replacement of the parts shall be arranged by us, at our own cost and responsibility. We undertake that the above warranty shall begin only from the date of satisfactory and faultless functioning of the equipment for 60 days at CENTRAL UNIVERSITY OF PUNJAB, Bathinda premises. The benefit of change in dates of the warranty period shall be in the interest of the University.
- b) During the warranty period, we shall provide at least 3 preventive maintenance visits per year.
- c) All complaints will be attended to by us within 1 weeks of despatch of the complaint to our office.
- d) In case the replacement /repair of defective material is not carried out within 02 weeks of intimation of defects, then we shall pay interest @ 12 per cent per annum on the value of each complete operational unit of equipment beginning from the date of becoming defective up to date of its re-commissioning after replacement/repair.
- e) We certify that the equipment being/quoted is the latest model and that spares for the equipment will be available for a period of at least 10 years and we also guarantee that we will keep the organization informed of any update of the equipment over a period of 5 years.
- f) We guarantee that in case we fail to carry out the maintenance within the stipulated period, CENTRAL UNIVERSITY OF PUNJAB, Bathinda reserves the right to get the maintenance work carried out at our risk, cost and responsibility after informing us. All the expenses including excess payment for repairs/maintenance shall be adjusted against the Performance Bank Guarantee. In case the expenses exceed the amount of Performance Bank Guarantee, the same shall be recoverable from us with/without interest.
- g) We shall try to repair the equipment at CENTRAL UNIVERSITY OF PUNJAB, Bathinda premises itself. However, the equipment will be taken to our site on our own expenses in case it is not possible to repair the same at CENTRAL UNIVERSITY OF PUNJAB, Bathinda. We shall take the entire responsibility for the safe custody and transportation of the equipment taken out for repairs till the equipment is rehabilitated to the CENTRAL UNIVERSITY OF PUNJAB, Bathinda after repair Any loss of equipment or its accessories under our charge on account of theft, fire or any other reasons shall be at our sole risk and responsibility which will be compensated to CENTRAL UNIVERSITY OF

PUNJAB, Bathinda for such losses at the FOR value for the damaged/lost equipment/part, including accessories.

h) We undertake to perform calibration after every major repair/breakdown/taking the equipment for repair out of CENTRAL UNIVERSITY OF PUNJAB, Bathinda premises with free of cost.

i) In case of extended warrantee, we undertake to carry out annual calibration of the equipment without any charges.

j) We guarantee that we will supply spare parts if and when required on agreed basis for an agreed price. The agreed basis could be an agreed discount on the published catalogue price.

k) We guarantee to the effect that before going out of production of spare parts, we will give adequate advance notice to you so that you may undertake to procure the balance of the life time requirements of spare parts.

l) We guarantee the entire unit against defects of manufacture, workmanship and poor quality of components.

m) Guarantee/Warrantee will include everything in the period including consumable parts.

n) List of consumables along with Price of each consumable part applicable after the Guarantee/warrantee till next 10 years exclusive of taxes must be provided in the bid.

o) Repair period- All complaints will be entertained with 2 weeks(downtime) (unless specified otherwise) of the lodging of complaint otherwise penalty will be as follows:-

1. @0.5% per week of total purchase value for 1<sup>st</sup> two weeks or part thereof after expiry of downtime.
2. @1% per week of total purchase value for next three weeks or part thereof.
3. @2% per week of total purchase value for further three weeks or part thereof.
4. If not complied with the above, legal action can be initiated to recover the cost of the equipment as per depreciation rule of Company Act 2013.
5. Further, the supplier (Original Equipment Manufacturer and their Authorized Dealer/Supplier) can be blacklisted at least 06 months upto three years.

**Place:**

**Signature of Authorized Person**

**Date:**

**Designation  
Seal**

**ANNUAL MAINTENANCE CONTRACT**

1. During the service contract period, the firm shall provide at least 3 preventive maintenance visits per year and attended to all emergent and break-down calls.
2. The service contract charges must be quoted separately for each year strictly as under and quoting of rates in ambiguous terms or in percentage terms etc. shall render the tender liable to rejection:
3. Rates:  
Rate for 1st year = \_\_\_\_\_ (Rupees in words).  
Rate for 2nd year = \_\_\_\_\_ (Rupees in words).  
Rate for 3rd year = \_\_\_\_\_ (Rupees in words).
4. The service contract charges should be quoted only for services. The cost of any replacement parts/components shall be paid by the CENTRAL UNIVERSITY OF PUNJAB, BATHINDA. University will not bear any travel cost; stay of service personal. Service provider/Contractor will arrange spare parts/components and the cost of the same shall be paid by University.
5. All the complaints will be attended to by the firm within a week of the dispatch of the complaint to their office. In case there is delay beyond the stipulated period of a week in attending to a complaint then the number of days in excess of the permissible response time shall be counted and fine equivalent to double the service contract charges shall be recovered from the firm on per day basis.
6. The right to accept the reason(s) for delay and consider reduction or waive off the penalty for the same shall be at the sole discretion of Vice Chancellor, CENTRAL UNIVERSITY OF PUNJAB, Bathinda.
7. We undertake to carry out annual calibration of the equipment.
8. We undertake to perform calibration after every major repair/breakdown/taking the equipment for repair out of CENTRAL UNIVERSITY OF PUNJAB, Bathinda premises.
9. The replaced parts shall remain the property of the CENTRAL UNIVERSITY OF PUNJAB, Bathinda.
10. All service contract charges will be invoiced on six monthly basis, after successfully rendering the services for past six months. The payment of the invoice will be made afterwards.
11. No price revisions will be accepted by the CENTRAL UNIVERSITY OF PUNJAB, Bathinda during the entire tenure of the service contract agreement.

**Place:**

**Signature of Authorized Person**

**Date:**

**Designation**

**Seal**

**FORMAT FOR MANUFACTURER'S AUTHORISATION CERTIFICATE**

To,  
The Registrar  
Central University of Punjab,  
City Campus, Mansa Road, Bathinda

Sub: Tender for “ \_\_\_\_\_ ”.

Dear Sir,

We, \_\_\_\_\_, who are established and reputed manufacturers of \_\_\_\_\_, having factory/office at \_\_\_\_\_, hereby authorize M/s \_\_\_\_\_ [name & address of agents/distributors] to bid, negotiate and conclude the order with you for the above goods manufactured by us.

We shall remain responsible for the tender/Agreement negotiated by M/s \_\_\_\_\_, jointly and severally. No company or firm or individual other than M/s \_\_\_\_\_ are authorized to bid, negotiate and conclude the order in regard to this business against this specific tender as for all business in the entire territory of India.

An agency commission of \_\_\_\_% included in the FOR price is payable to M/s \_\_\_\_\_. We hereby extend our full guarantee and warranty as per the terms and conditions of tender for the goods offered for supply against this invitation for bid by the above supplier.

1. \_\_\_\_\_
2. \_\_\_\_\_

\*specify in detail manufacturer's responsibilities+ the services to be rendered by M/s \_\_\_\_\_ are as under:

- i) \_\_\_\_\_
- ii) \_\_\_\_\_

[Specify the services to be rendered by the agent/distributor] In case duties of the agent/distributor are changed or agent/ distributor is changed it shall be obligatory on us to automatically transfer all the duties and obligations to the new Indian Agent failing which we will ipso-facto become liable for all acts of commission or omission on the part of new Indian Agent/ distributor.

Yours faithfully,  
[Name & Signature]

For and on behalf of M/s. \_\_\_\_\_ [Name of manufacturer]

Note: This letter of authorization should be on the letterhead of the manufacturing concern and should be signed by a person competent and having the power of attorney to bind the manufacturer.

**APPLICATION FORM**

To be Filled Completely and Signed

1. Contact details of the head office of proposing firm:
  - a. Name-
  - b. Address-
  - c. Tel. No.-
  - d. Fax -
  - e. Email -
  - f. Web site (If any)
  
2. Name and full address of local office of proposing firm nearest to Bathinda:
  - a. Name-
  - b. Address-
  - c. Tel. No.-
  - d. Fax -
  - e. Email -
  - f. Web site (If any)
  
3. Name and full address of manufacturer:
  - a. Name-
  - b. Address-
  - c. Tel. No.-
  - d. Fax -
  - e. Email -
  - f. Web site (If any)
  
4. Name of advising bank and account number:
  
5. SWIFT Code:
  
6. PAN, GST and TAN Number:
  
7. Manufacturing type (tick mark):
  - i. Import
  - ii. Indigenous
  - iii. Both
  
8. Country(s) of origin:
  
9. Any other relevant information:

**DECLARATION BY SUPPLIER**

“It is certified that I/we have carefully read and understood the entire general, special as well as specific terms and conditions of these documents and agree to abide by all of these. All the information and commitments provided with the bids are truthful and binding on the firm.”

**Place:**

**Signature of Authorized Person**

**Date:**

**Designation**

**Seal**

**Annexure-M****CHECK LIST**

(TO BE FILLED COMPLETELY &amp; PLACED IN ENVELOPE-I)

<b>Sr. No.</b>	<b>Points to be verified</b>	<b>Yes/ No</b>
<b>1</b>	Duly filled and signed Annexures A to L attached.	
<b>2</b>	EMD (NSIC/MSME Certificate attached, if exempted).	
<b>3</b>	Photocopy of PAN, GST and TAN card.	
<b>4</b>	Copy of income tax return.	
<b>5</b>	Spare part availability certificate.	
<b>6</b>	Certificate indicating country of manufacture.	
<b>7</b>	Sales tax registration certificate.	
<b>8</b>	Site Preparation (Pre installation requirements) List	
<b>9</b>	Copy of "General Terms and Conditions" signed and stamped on each page.	
<b>10</b>	Affidavit duly attested by the Oath Commissioner/Executive Magistrate regarding non-black listing of supplier attached.	
<b>11</b>	In case of authorized agent/distributor whether certificate/authorization letter for the same issued by the manufacturer attached.	
<b>12</b>	Whether catalog of the equipment attached?	
<b>13</b>	In case of foreign suppliers quoting directly, whether, the name of Indian agent mentioned?	

**Place:****Signature of Authorized Person****Date:****Designation****Seal**